

Jessenka Boarding Kennels & Cattery Terms and Conditions

Although we will exercise the normal care required we cannot accept responsibility in any respect of an animal whilst it is under our care, all animals are left at the owners risk.

All animals boarding must be vaccinated against species specific diseases. Dogs must be vaccinated for canine distemper, parvovirus, hepatitis and kennel cough and have a current vaccination certificate. Dogs must also be registered. Cats must be vaccinated against feline panleukopenia and feline respiratory disease, and have a current vaccination certificate. Before boarding at Jessenka dogs and cats must have been recently treated for fleas and worms.

We must be informed before arrival of any current medical conditions, or special food requirements. We accept your animal on the basis that it is in good health and condition, and that you have disclosed to us everything we should know about your pet when booking their stay.

Grooming of your pet is not included in the boarding fees. We will brush your animal to maintain coat condition. Breeds who have coats that require cutting or knot easily must not be presented for boarding in an unkempt state. If this happens we reserve the right to get your animal professional groomed at your expense. Owners of dogs or cats with long coats boarding for extended periods of time must arrange for their animals to be groomed during their stay.

We will seek veterinary attention for your pet if we consider it necessary. We require full access to your animals medical records if we are concerned about any aspect of your pets health, or to check vaccinations. If your animal becomes seriously ill and you cannot be contacted the appropriate treatment will be decided by a veterinarian. Any expenses incurred will be paid by the pet's owner.

Photographs may be taken of your pet while boarding at Jessenka. These images are the property of Jessenka Boarding Kennels & Cattery and could be used for advertising or on the website.

We reserve the right to refuse to board any animal and no reason need be given.

Aggressive or non-socialised animals will not be accepted. This includes the breeds banned in NZ and cross-breeds of.

Bitches on heat will not be accepted.

Animals left for longer than 14 days after their agreed collection date will be considered abandoned. Any costs incurred on disposal and money or fees owing will be paid by the pet owners.

You are welcome to leave blankets (no bean bags), toys etc for your pet. We will take every care but we cannot guarantee their return in original condition. Naming items is helpful. Items of lost property unclaimed for more than 30 days will be considered property of Jessenka.

You may pick up your pet in our open hours. An appointment must be made to pick up your pet outside our normal public hours and an out-of-hours fee will apply. Payment in full is required when collecting your animal. We accept Eftpos or cash, and internet payment by arrangement. Unpaid accounts will be liable for interest and collection costs.

Special boarding conditions apply over the Christmas and the New Year holiday period between 20 December and the 5 January. Minimum pet boarding period is for 8 days and a non-refundable, non-transferable deposit for each pet staying is required. The confirmed days booked will be still be charged even if your pets stay is shortened. Payment for the entire holiday stay may be requested when booking. Dates booked are considered to be final by 1 November.